

### FM Roundtable Discussion - October 25, 2016

### Strategic Planning for 2017

- President's Message
- Part 1 2016 Accomplishments/ Year in Review
  - FM Roundtable Detail Future Topics
  - Education Committee Summary
  - Membership Committee Summary
  - Program Committee Summary
  - Success Stories partnerships/connections built within IFMA
- Part 2 2017 Plan/Goals
  - FM Roundtable
  - Education Committee Goals
  - Membership Committee Goals
  - o Program Committee Goals
  - o Other
- Part 3 Open Discussion

# **President's Message**

- Develop opportunities in education, communication, programs, service, and special events to help the FM's achieve their highest potential.
- Help FM's by:
  - o Productivity Accomplish more with less
  - Effectiveness Become great leaders
  - o "Best" Practices Identify what has worked well for others
  - Innovation Find new and creative solutions
  - Optimization Take the resources you have and make the most out of them.
  - Measuring Results Better production, better quality, great service
  - Save \$\$\$ Labor, energy, efficient equipment, prolonged equipment life.

# Part 1 - 2016 accomplishments/Year in Review

- FM Roundtable Detail Future Topics
  - Future Topics

- Facilities Management Systems
- Asset Management
- Data Tracking
- Human Resources/Talent Management
- Program Extraction
  - Education Committee
    - Lease Coordination
    - Project Closeout/FM Systems
    - Contract Negotiations
    - AND More
  - Programs Committee
    - Historic Cruise/Tour Event
    - Effective Meeting Strategies
    - Incorporating AV Systems
    - AND More
- Education Committee Summary Over 212 people in attendance and over 400 hours of continuing education by members
- Membership Committee Summary
  - SEW total Membership 209 members as of 9-25-16.
    - Professional 120
    - Associate 76
    - Young Professional 7
    - Lifetime 4
    - Retired –1
    - Fellow 1
  - o 2016-2017 initiative to get five (5) new professional FM's to join Chapter
    - We created prospecting packets to go out and market IFMA:
      - Professional FM prospect package
      - Office Manager prospect package
      - Associate member prospect packet
- Program Committee Summary Over 173 people in attendance and over 340 hours of networking
- Communications Committee Summary
  - Rolled out new website in 2015
  - Constantly auditing and enhancing features
  - In conjunction with PR subcommittee, market on Social Media
  - o UP NEXT: Forum for our members
- Special Events Committee Summary
  - Beer & Wine Tasting (39 attendees)
  - Brewers Game (40 attendees)
  - Golf Outing (21 sponsors/80 golfers); money raised from Golf Outing funds local scholarships & professional development of Chapter Members

- Other Value Adds
  - Sponsorship newsletter
  - Bring-a-Guest to an event (free or at member cost)
  - Public Relations Committee
  - Greater Committee Interaction
- Success stories Partnerships/Connections built within IFMA

## Part 2 - 2017 Plans/Goals

- FM Roundtables
  - Continue to schedule quarterly FM Roundtables (Q4- to include all members and be strategic planning)
    - If you have suggestions on location, topics, etc please contact me.
  - o Continue to extract topics for Programs & Education Committee.
  - Continue to look for other event opportunities. (Historic Tour)
  - Increase attendance (promote- bring a friend)
- Education Committee Goals
  - Establish Calendar of Events (6 planned) for 2017 by end of First Quarter including; all topics were identified in FM Roundtable
    - Time Management/Email Prioritization
    - Real Estate Portfolio Management
    - Virtual Reality
    - Construction Delivery Methods
    - Service Contracts
    - HR/Talent Management
    - Lease Coordination
    - Project Closeout/FM Systems
    - Contract Negotiations
  - Alternative Approaches
    - Potential for a Skype/Webex type meeting
    - Potential for a morning meeting to gauge interest
  - Continue to provide unique facility locations for these events
  - o Re-energize CFM, FMP, SFP by gaining corporate interest and adding individuals
- Membership Committee Goals
  - 2016-2017 initiative is to get (5) new Professional FMs to join our Chapter
- Program Committee Goals
  - o Goals
    - Continue to coordinate with other committees
    - to provide complimentary programs and social events
    - Increase attendance by offering a variety of programs that are relevant to FM's.

- Continue to provide strong networking opportunities and unique social events to build relationships within SEW IFMA
- Use data and input from members and surveys to develop programs at locations/venues of interest to FM's
- Future 2017 Events
  - Jan. 2017 MillerCoors Green Cleaning Initiative
  - Feb. 2017 Hunzinger virtual design-construction coordination
  - Mar. 2017 JCI Facility Benchmarking-pending confirmation JCI
  - Apr. 2017 Social Mobcraft Brewery-TBD
  - Summer/Fall Historical walk or boat tour-TBD

#### Part 3 – Open Discussion

- Special Events
  - Golf outing fewer golfers than years ago; consider partnering with another association to increase attendance; or consider alternating years with a different event that would also raise funds:
    - Fishing
    - Pheasant/trap
    - What do other associations do?
  - Tradeshow could be a good source to raise funds
- Membership
  - Increase interaction among members
  - More experienced FM's mentoring the Young Professional Group (currently at 7)
  - o Reach out to ULine for FM's members
- Education / Certifications
  - Lunch & Learn program on certification testing
  - Promote certifications:
    - Show designations on name badges
    - Make sure WAM uses designations for members
  - Get more involvement for CFM & FMP classes with Madison & Green Bay chapters
    - Hold classes with Madison & Green Bay chapters; rotate onsite for each chapter with others video conferencing
    - Connect w/CBRE, JLL to get commitment for group of their FM's
    - Get more FMP's involved to continue on as CFM's
  - Consider subsidizing costs of designations for members with the Professional Development & Scholarship funds available
- Mentoring Program
  - o Outreach to UWM, MSOE students to develop interest in FM career
  - Develop High School FM program for seniors
    - Reach out to Marsha @ UWM
    - STEM is looking for "problems" to solve; IFMA could provide a "problem"
    - AkitaBox currently works w/Brown Deer schools

- o Interest from group of Roundtable attendees to spearhead mentoring program
- Strategic Planning
  - o Ensure there is continuity through the years
  - o WAM needs to assist with continuity
  - o Consider having past presidents meet
- Are we trying to do too much?